

Consultation Responses (Questionnaires)

Consultee	Easy to Understand	Agree with the Council's approach to 'Enforcement'	Reflects the Principles of Good Regulation	Appropriate for the District as it is today and throughout period of transition to Unitary Authority	Strikes a balance between needs of local businesses and needs of local residents	Suggestions for improvement to the Policy	Further Comments
Urpeth Residents Association	Yes	Yes	Yes	Yes	Yes	No	No
Care and Repair, Durham & Chester-le-Street	Yes	Yes	Yes	Yes	Yes	No	No
Councillor Simon Westrip	Yes	Yes It is measured and contextual which is important	Yes I like the emphasis in prevention and education	Yes	Yes	Consideration of all six strands of the equality agenda	No
Chester-le-Street Central residents Association	Yes	Yes	Yes	Yes	Yes	No	No
Councillor Linda Ebbatson	Yes	Yes	Yes	Yes	Yes	No	No
Chester-le-Street Community Association	Yes	Yes	Yes	Yes	Yes	The inclusion of a paragraph reminding individuals and businesses that all have a responsibility to report any	No

Proposed Responses to Consultation Comments

Comment No	Appraisal	Suggested amendment to Policy
1	The Chief Environmental Health Manager and Performance and Improvement Manager were consulted and referred to Section 6.3 of the draft Policy which makes reference to the six strands. A diversity impact assessment will be undertaken to consider these areas.	None
2	The Chief Environmental Health Manager was consulted and referred to Sections 17 “Customer Requests for Service” and Section 18 “Complaints about the Service” of the Policy. Individuals and businesses are requested to put forward requests for service and complaints for investigation.	None
3	The Regulators’ Compliance Code is a statutory code applying to the Environmental Health function. The Code requires regulators to ensure that clear reasons for any formal enforcement action are given to the person or entity against which any enforcement is being taken at the time the action is taken. The Code requires that these reasons should be confirmed in writing at the earliest opportunity. Complaints and relevant appeals procedures for redress should be explained at the same time.	None

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